

Immediate ENT Referral or Admission

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Using this pathway

1. Check the relevant statewide referral criteria by following the relevant link below.
2. Prepare the required information and refer to the appropriate service.
3. If appropriate and with patient consent, contact the Aboriginal Hospital Liaison Officer from the relevant service.
4. Inform the patient to take a copy of the referral and any medications to the hospital.

Statewide Referral Criteria

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| • Acute nasal fracture | • Recurrent tonsillitis |
| • Bilateral or asymmetrical hearing loss | • Rhinosinusitis |
| • Discharging ear | • Salivary gland disorder or mass |
| • Dysphagia | • Thyroid mass |
| • Hoarse voice (dysphonia) | • Tinnitus |
| • Neck mass or lumps | • Vertigo (ENT) |
| • Obstructive sleep apnoea | • Recurrent tonsillitis |

Alfred Health -Alfred Hospital Emergency Department & Trauma Centre	
REFERRAL OPTIONS Phone (03) 9076-3405 Acute 1800-253-733 phone (1800 ALFRED) Fax (03) 9076-6063 Website Alfred Emergency & Trauma Centre	Service-specific criteria & information Nil
Service Address Emergency and Trauma Centre, Ground Floor Alfred Health - Alfred Hospital 55 Commercial Road Melbourne VIC 3004	Hospital contact details Phone (03) 9076-2000 (switchboard) Fax (03) 9076-6063 Website The Alfred Hospital
Alfred Health-Sandringham Hospital Emergency Department	
REFERRAL OPTIONS Phone (03) 9076-1470 Fax (03) 9076-1474 Website Sandringham Emergency Department	Service-specific criteria & information Dedicated ENT examination area Sandringham Ambulatory Care Centre (SACC) (open 8.00am - 10.00pm): external GP Clinic supporting low risk patients adjacent to Sandringham Emergency
Service Address Emergency Department Sandringham Hospital 193 Bluff Road Sandringham VIC 3191	Hospital contact details Phone (03) 9076-1000 Website Sandringham Hospital
Monash Health -Casey Hospital Emergency Department	
REFERRAL OPTIONS Phone (03) 8768-1899 GP to call before referring Website Casey Hospital	Service-specific criteria & information Patients requiring obvious urgent surgical care should be referred to Dandenong or Monash Medical Centre. The ED is open 24 hours a day, 7 days a week. Direct GP phone line for all referrals, clinical and clerical information. GPs are requested to phone the ED prior to referring patients Phone 03 8768 1899
Service Address Emergency Department Casey Hospital 52 Kangan Drive Berwick VIC 3806	Hospital contact details Phone (03) 8768-1200 Fax (03) 8768-1982 Website Casey Hospital

Monash Health - Dandenong Hospital Emergency Department	
REFERRAL OPTIONS Phone (03) 9554-8415 Triage desk Acute Call (03) 9554-9669 phone Consultant in charge Website Dandenong Hospital	Service-specific criteria & information Nil
Service Address Emergency Department Dandenong Hospital David Street Dandenong VIC 3175	Hospital contact details Phone (03) 9554-1000 Fax (03) 9554-1120 Website Dandenong Hospital
Monash Health-Monash Medical Centre Clayton Emergency Department	
REFERRAL OPTIONS Phone (03) 9594-2149 Acute Call (03) 9594-6666 phone ask for ENT on-call registrar or consultant Fax (03) 9594-6895 Website Monash Medical Centre Clayton Emergency Department	Service-specific criteria & information Nil
Service Address Emergency Department Monash Medical Centre Clayton 246 Clayton Road Clayton VIC 3168	Hospital contact details Phone (03) 9594-6666 Fax (03) 9594-6895 Website Monash Medical Centre
Peninsula Health-Frankston Emergency Department	
REFERRAL OPTIONS Phone (03) 9784-7777 Acute Call (03) 9784-7196 Phone ask for ED consultant Website Emergency Department Frankston Hospital	Service-specific criteria & information Nil
Service Address Emergency Department Frankston (Enter via Gate 2) Level 1, Building A2 Frankston VIC 3199	Hospital contact details Phone (03) 9784-7777 Website Frankston Hospital
Peninsula Health -Rosebud Emergency Department	
REFERRAL OPTIONS Phone (03) 5986-0666 Acute Call (03) 5986-0623 Phone	Service-specific criteria & information The Department is designed and staffed to manage moderate and minor emergencies that generally do not require admission as

<p>Fax ask for ED consultant (03) 5986-7589</p> <p>Website Rosebud Hospital</p>	<p>inpatients, complex investigation or emergency surgery.</p> <p>Radiology services are provided between 8:30 – 22:00.</p> <p>More serious cases are stabilised and transferred to either Frankston Hospital or to other appropriate hospitals within or beyond Peninsula Health.</p>
<p>Service Address</p> <p>Emergency Department Rosebud Hospital 1527 Pt Nepean Road Capel Sound (Rosebud West) Vic 3939</p>	<p>Hospital contact details</p> <p>Phone (03) 5986-0666</p> <p>Fax (03) 9784-2314</p> <p>Website Rosebud Hospital</p>

Alfred Health-Aboriginal Health Liaison Officer(s)	
<p>Sharon Bolger Aboriginal Health Liaison Officer: Phone: (03) 9076-5387 Mobile: 0419-592-207 Email: s.bolger@alfred.org.au</p>	<p>Alicia Morris Aboriginal Health Liaison Officer: Phone: (03) 9076-5387 Mobile: 0409-930-152</p>
Monash Health-Aboriginal Hospital Liaison Officer(s)	
<p>Lesley Gardner Aboriginal Hospital Liaison Officer: Phone: (03) 9594-2290 Email- lesley.gardener@monashhealth.org.au</p>	
Peninsula Health-Aboriginal Health Liaison Officer(s)	
<p>Dwayne Pearce Aboriginal Health Liaison Officer Phone – 0466-863-538 Email- DwaynePearce@phcn.vic.gov.au</p>	<p>Lisa Coppe Aboriginal Health Liaison Officer Phone- 0481-901-324 Email- LCoppe@phcn.vic.gov.au</p>