

# Urgent or routine ENT referral

## Contents

Using this pathway.....	1
Statewide Referral Criteria.....	1
Alfred Health – Alfred Hospital -Specialist Consulting Clinics - ENT Clinic.....	2
Monash Health – Casey Hospital – ENT Clinic.....	2
Monash Health – Monash Medical Centre Clayton – ENT Clinic .....	3
Monash Health – Moorabbin Hospital – ENT Clinic.....	3
Alfred Health-Aboriginal Health Liaison Officer(s).....	3
Monash Health-Aboriginal Hospital Liaison Officer(s).....	4
Peninsula Health-Aboriginal Health Liaison Officer(s).....	4

## Using this pathway

1. Check the relevant statewide referral criteria by following the relevant link below.
2. Prepare the required information and refer to the appropriate service.
3. If appropriate and with patient consent, contact the Aboriginal Hospital Liaison Officer from the relevant service.
4. Inform the patient to take a copy of the referral and any medications to the hospital.

## Statewide Referral Criteria

- |  |   |
|--|---|
| • <a href="#">Acute nasal fracture</a>                   | • <a href="#">Recurrent tonsillitis</a>           |
| • <a href="#">Bilateral or asymmetrical hearing loss</a> | • <a href="#">Rhinosinusitis</a>                  |
| • <a href="#">Discharging ear</a>                        | • <a href="#">Salivary gland disorder or mass</a> |
| • <a href="#">Dysphagia</a>                              | • <a href="#">Thyroid mass</a>                    |
| • <a href="#">Hoarse voice (dysphonia)</a>               | • <a href="#">Tinnitus</a>                        |
| • <a href="#">Neck mass or lumps</a>                     | • <a href="#">Vertigo (ENT)</a>                   |
| • <a href="#">Obstructive sleep apnoea</a>               | • <a href="#">Recurrent tonsillitis</a>           |

## Seen within 30 days (not an exhaustive list)

- Malignant neoplasm of the head and neck, e.g. larynx, nasopharynx, oral cavity, tonsil, unexplained cervical lymphadenopathy

- Progressive or persistent dysphagia for > 3 weeks
- Unexplained neck masses
- Hoarseness present for > 4 weeks (especially if smoker)
- Acute facial nerve trauma
- Fracture of paranasal sinus
- Acute or recurrent sialadenitis or sialolithiasis

## Exclusions

- Acute nasal fracture – arrange immediate ENT, head, and neck referral or admission within one week of injury

Alfred Health – Alfred Hospital -Specialist Consulting Clinics - ENT Clinic	
<b>REFERRAL OPTIONS</b> Phone <b>(03) 9076-2025</b>  Fax <b>(03) 9076-6938</b> Referral <b><a href="#">Download referral form</a></b> Form Website <b><a href="#">Alfred Hospital - ENT Clinic</a></b>	<b>Service-specific criteria</b> <a href="#">Pre-referral guidelines</a>  <b>Information for referrer</b> Urgent referrals: Contact the ENT Registrar via switchboard on (03) 9076 2000.  Head of Unit: Mr John Peter Thomson
<b>Specialist Consulting Clinics</b> Alfred Health - Alfred Hospital 55 Commercial Road Melbourne VIC 3004	<b>Hospital contact details</b> Phone <b>(03) 9076-2000 (switchboard)</b> Fax <b>(03) 9076-6063</b> Email            outpatient@alfred.org.au Website <a href="#">The Alfred Hospital</a>
Monash Health – Casey Hospital – ENT Clinic	
<b>REFERRAL OPTIONS</b> Phone <b>1300 342 273</b> <b>Outpatient enquiries</b> Fax <b>(03) 9594-2273</b>  Referral <b><a href="#">Download referral form</a></b> Form Website <b><a href="#">Casey Hospital – ENT Clinic</a></b>	<b>Service-specific criteria</b> <a href="#">Pre-referral guidelines</a>  <b>Information for referrer</b>  Address referral to Mr. Adnan Safar. The patient will be seen by a clinician within this specialty. The referral should indicate that it is valid for an indefinite period.  Clinical advice: Phone on-call ENT Registrar via switchboard.
<b>ENT Clinic - Outpatients</b> Casey Hospital 62-67 Kangan Drive Berwick VIC 3806	<b>Hospital contact details</b> Phone <b>(03) 8768-1200</b> Fax <b>(03) 8768-1982</b> Email            Outpatient_enquiries@monashhealth.org Website <a href="#">Casey Hospital</a>

Monash Health – Monash Medical Centre Clayton – ENT Clinic	
<b>REFERRAL OPTIONS</b> Phone <b>1300 342 273</b> <b>Outpatient enquiries</b> Fax <b>(03) 9594-2273</b>  Referral <a href="#">Download referral form</a> Form  Website <a href="#">Monash Medical Centre</a> <a href="#">– ENT Clinic</a>	<b>Service-specific criteria</b> <a href="#">Pre-referral guidelines</a>  <b>Information for referrer</b>  Address referral to Mr. Adnan Safar. The patient will be seen by a clinician within this specialty. The referral should indicate that it is valid for an indefinite period. Clinical advice: Phone on-call ENT Registrar via switchboard.
<b>Specialist Clinics</b> Monash Medical Centre Clayton 246 Clayton Road Clayton VIC 3168	<b>Hospital contact details</b> Phone <b>(03) 9594-6666</b> Fax <b>(03) 9594-6111</b> Email   Outpatient_enquiries@monashhealth.org Website <a href="#">Monash Medical Centre Clayton</a>
Monash Health – Moorabbin Hospital – ENT Clinic	
<b>REFERRAL OPTIONS</b> Phone <b>1300 342 273</b> <b>Outpatient enquiries</b> Fax <b>(03) 9594-2273</b>  Referral <a href="#">Download referral form</a> Form  Website <a href="#">Moorabbin Hospital -</a> <a href="#">ENT Clinic</a>	<b>Service-specific criteria</b> <a href="#">Pre-referral guidelines</a>  <b>Information for referrer</b>  Address referral to Mr. Adnan Safar. The patient will be seen by a clinician within this specialty. The referral should indicate that it is valid for an indefinite period.  Clinical advice: Phone on-call ENT Registrar via switchboard.
<b>ENT Clinic - Outpatients</b> Moorabbin Hospital 823-865 Centre Rd Moorabbin VIC 3165	<b>Hospital contact details</b> Phone <b>(03) 9928-8111</b>  Email   Outpatient_enquiries@monashhealth.org Website <a href="#">Moorabbin Hospital</a>

Alfred Health-Aboriginal Health Liaison Officer(s)	
Sharon Bolger Aboriginal Health Liaison Officer: Phone: <b>(03) 9076-5387</b> Mobile: <b>0419-592-207</b> Email: s.bolger@alfred.org.au	Alicia Morris Aboriginal Health Liaison Officer: Phone: <b>(03) 9076-5387</b> Mobile: <b>0409-930-152</b>

Monash Health-Aboriginal Hospital Liaison Officer(s)	
Lesley Gardner Aboriginal Hospital Liaison Officer: Phone: <b>(03) 9594-2290</b> Email- <a href="mailto:lesley.gardener@monashhealth.org.au">lesley.gardener@monashhealth.org.au</a>	
Peninsula Health-Aboriginal Health Liaison Officer(s)	
Dwayne Pearce Aboriginal Health Liaison Officer Phone – <b>0466-863-538</b> Email- <a href="mailto:DwaynePearce@phcn.vic.gov.au">DwaynePearce@phcn.vic.gov.au</a>	Lisa Coppe Aboriginal Health Liaison Officer Phone- <b>0481-901-324</b> Email- <a href="mailto:LCoppe@phcn.vic.gov.au">LCoppe@phcn.vic.gov.au</a>